# The Future of Healthcare Technology



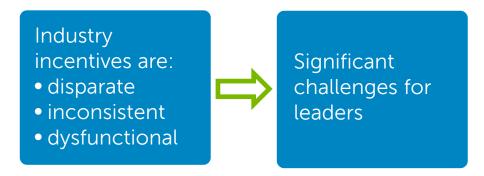
Jamie Coffin, PHD Vice President & General Manager Dell Worldwide Healthcare & Life Sciences

## The premise

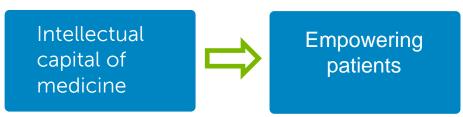
Societal demands for healthcare:



Industry incentive cause and effect



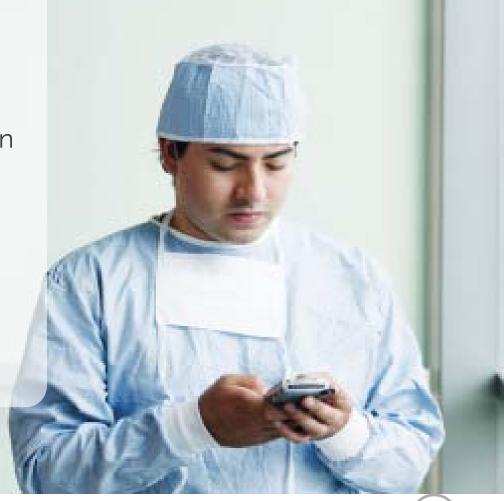
 Societal shift—information democracy vs. professionally dominated theocracy





### Healthcare forces

- Continued Shortage of Trained Medical Personnel
- ARRA driving EMR adoption
- New Care Delivery/Coordination Models (ACO, PCMH)
- Privacy/Security Issues
- Explosion of data
- Complexity of IT Steadily Increasing



### Peripheral Intelligence

### Cloud computing

**Mobile Devices** 

**Patient Registries** 

# Where do we go from here?

**ARRA** 

Health Information Exchange

Interoperability

**Electronic Medical Records** 





Better healthcare starts with better information.

Dell Healthcare's vision is to help the world create information-driven healthcare and accelerate innovation.



### When healthcare is information-driven:

Information is interconnected so that it is available when and where it is needed to save lives.

**Data becomes knowledge** that
moves healthcare
beyond episodic
care to prevention.

Patients are empowered to take control of their own health by being connected to better information.



## Healthcare becomes a true system



To move beyond episodic care to prevention and wellness management

To coordinate and manage patient care

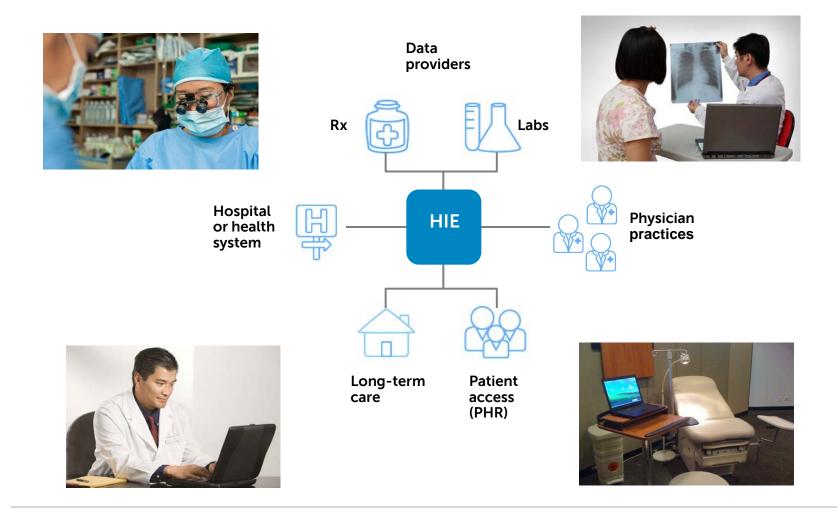
To streamline administration and reduce costs

For early warning and coordinated response to infectious disease

To transition to personalized medicine



## Communities of care are created



## Communities of physicians





Methodist









**SPECTRUM HEALT** 

UNC HEALTH CARE











**Centegra**HealthSystem















## Healthcare without boundaries

Information clinicians want, wherever it's needed.



- Anywhere within the hospital or practice
- Everywhere outside the traditional provider location
- For **everyone** to be more involved in their healthcare



## Data becomes knowledge

## $\Rightarrow$

## Medicine becomes personal

# Diagnosis























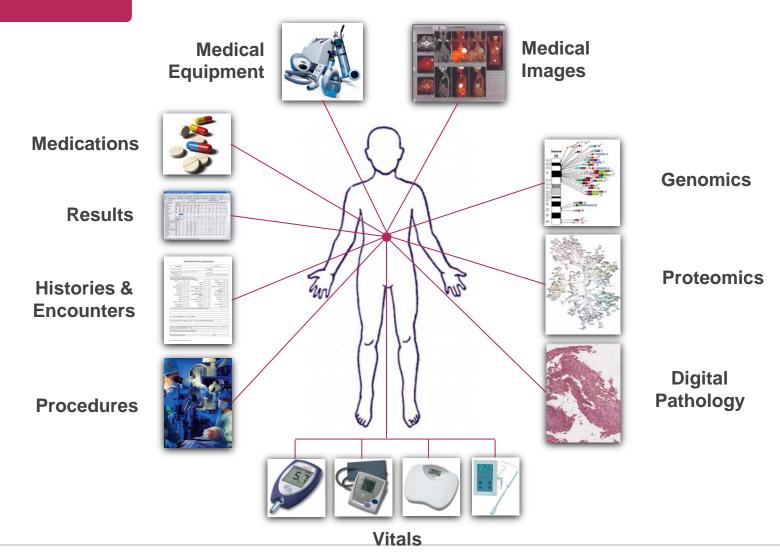




Global Marketing

## Data becomes knowledge

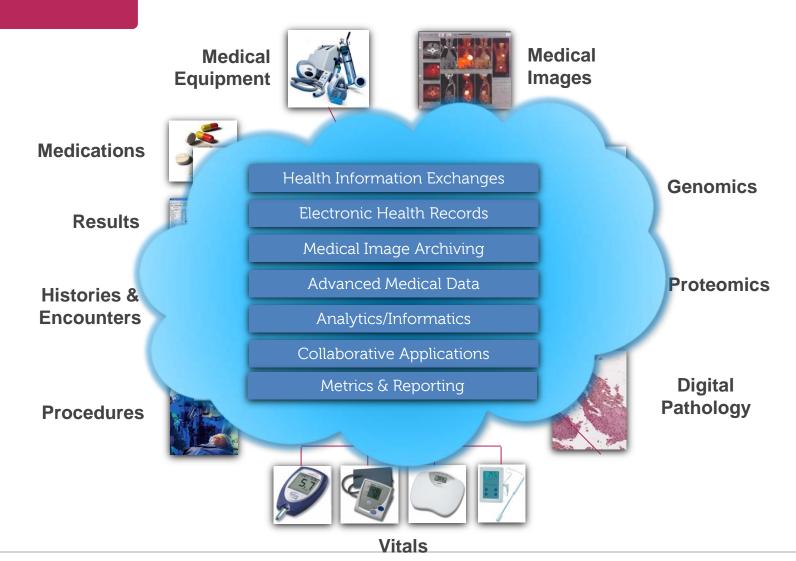
### > Unified Individual Health Information View





## Data becomes knowledge

### Unified Individual Health Information View



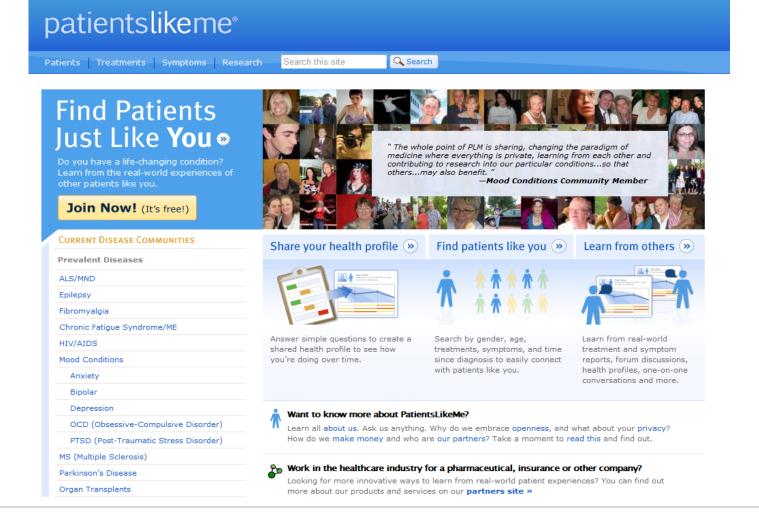






## Patients are empowered

## Connect via online communities

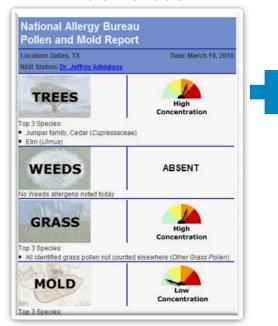




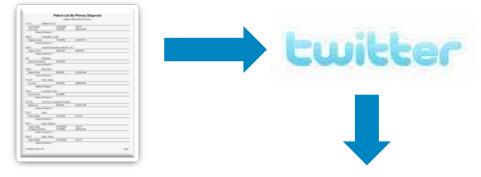
## Patients are empowered

## Connect via social media

#### **Data Providers**



### Allergy Patients



### **Customized Alerts**

JaneDoe—High Pollen Ct take <med\_name>
JohnDoe—High Pollen Ct wear mask outside





Patients are empowered



## Actively participate in their own health

- Control over own health records
- Android-based healthcare applications
- Well at Dell

## Dell will help the world create Information Driven Healthcare

Information is interconnected so that it is available when and where it is needed to save lives.

Data becomes knowledge that moves healthcare beyond episodic care to prevention.

Patients are empowered to take control of their own health by being connected to better information.







### Dell Healthcare

Leading healthcare IT services vendor globally

• 11,000+ healthcare & life sciences professionals

 We support over 10,000 Healthcare providers, health plans, pharmaceutical, biotech, medical device, diagnostic and scientific instrumentation customers worldwide

















































